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## Frequently Asked Questions

### **Why is Ovintiv going digital with transportation documents?**

Ovintiv is going digital with transportation documents (shipping document and manifests) to increase accuracy in documentation. As benefit of increasing accuracy we also expect to increase compliance and reduce regulatory and environmental risk.

### **Why is this data so important?**

We live in a world of increasing environmental, social and governance pressure especially in the oil and gas sector. As an industry, we all need to try to better manage everything we do, especially in regard to the environment we work and the communities we live in. The data contained in these documents are used to help us make better decisions around the impacts of where we send, how we move and how we manage waste and commodities. We believe that the industry will move to more digital solutions, making our lives easier while gathering data that will be used to make our industry stronger and better for years to come.

### **If I can't get it to work, who do I call?**

**1-888-425-2832.** This dispatch line is staffed 24/7 365 and would be happy to assist you should you need it. We're at your disposal!

- Ovintiv Field Environmental Advisors can assist as well.

## Carriers

### **WHAT DOES THIS MEAN?**

We are using Waste Coordinator to ensure that the information we are giving you to complete your TDG document is accurate and reliable. In recent audits we have found that this information is inaccurately conveyed to the transporter, posing risk to yourself as the carrier. Our goal is to ensure all loads are being shipped with the right TDG characterization, proper analytical and correct placards.

To maintain compliance with the regulations we are relying on you to receive the electronic shipping document or manifest from Waste Coordinator and then using that information as support to complete your physical shipping document.

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**Is this even legal?**

**Yes, it is legal and compliant.** The goal of this system is to provide accurate, legible and complete information to aid carriers in completing their required TDG paper forms (truck tickets, bill of lading, or Ovintiv facsimiles, etc.). From a safety and compliance perspective, classification, and characterization of TDG loads has become an important issue and our goal is to ensure all loads are being shipped with accurate and complete paperwork.

Transportation of Dangerous Goods is regulated in Canada under the TDG Act and can be found in full detail online. In Part 3, of the TDG Regulations it states:

**CONSIGNOR (OVINTIV) RESPONSIBILITIES**

*3.1(1) Before allowing a carrier to take possession of dangerous goods for transport, the consignor must prepare and give to that carrier a shipping document or, if the carrier agrees, an electronic copy of the shipping document.*

**CARRIER RESPONSIBILITIES**

*3.2 (2) A carrier who accepts an electronic copy of a shipping document must produce a shipping document from the electronic copy before taking possession of the dangerous goods for transport.*

*3.2 (7) A carrier may replace a shipping document provided by the consignor with a new shipping document or with a copy of the shipping document in a different format.*

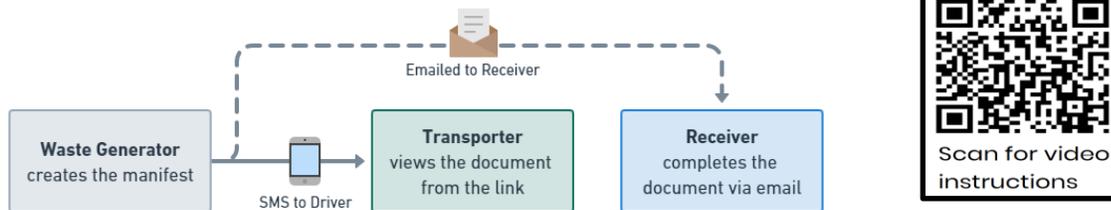
**What if I don't have a phone or cell service on location?**

Plan ahead, if you know this, you can either ask for assistance from operations staff or where needed you can default to paper. Completed documents must be scanned and emailed to [dispatch@wastecoordinator.com](mailto:dispatch@wastecoordinator.com).

**What happens when I drive away and don't have cell service?**

Your physical shipping document (truck tickets, bill of lading, or Ovintiv facsimiles, etc.) is required to ensure TDG compliance. As well, you can save the document to your phone, it will remain available if you are out of cell service.

## How does this work?



The document will be text messaged to the driver. The driver can simply view the document with the attached link. At the same time the manifest is emailed to the receiver where they can validate the load electronically. If there are any issues with receivers accepting digital documents please contact Waste Coordinator dispatch at **1-888-425-2832**.

## Does my boss know I'm doing this?

**We are continually sharing this new approach to documentation.** If you or your organization have further questions please do not hesitate to reach out. As part of our onboarding process we speak with all of the owners and operators of transporter companies for our clients. In these sessions we answer any questions around ease of use, regulations, risks and roadblocks.

## Can we go fully digital?

**Yes.** Transportation Canada has been conducting a pilot program for electronic shipping documents for the last two years. The results of this pilot are used to inform future regulations that will mandate all shipping documents eventually be moved to digital systems.

The Waste Coordinator system is approved by Transport Canada to be in compliance with the pilot program and an exemption can be granted with a willing carrier. For more information please reach out to [chad@galateatech.com](mailto:chad@galateatech.com) for more information on electronic shipping documents.